





















# Ceiba LEDC Community Services Overview By Organization

(1-20-24)

# Asociación Puertorriqueños en Marcha, Inc. (APM)

- Public Benefits Connection
  - Financial Opportunity Center (FOC)
    - Assistance with applying for public benefits
    - Home Utility Assistance (TAP, CAP, CRP, LIHEAP, Weatherization, Other home/utility benefits)
    - Food/Income Assistance (Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Unemployment)
    - Health Insurance Access and Subsidies (Children's Health Insurance Plan (CHIP), Health Insurance, Medicaid, Medical Assistance, Other Health Services)
    - Meal Distribution

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# Family Services

- Pradera Adoption & Foster Care: foster care, kinship care, treatment foster care, and adoption services in Philadelphia, Bucks, and Montgomery counties
- Individual, family & group, couples therapy; trauma-informed cognitive behavioral therapy (CBT); trauma-informed prolonged exposure therapy (PE); mindfulnessbased intervention; psychiatric evaluation and intervention; evidence-based medication treatment; medication monitoring
- Anti-violence Activities
  - Gun violence prevention
- Community Umbrella Agency (CUA)
  - Improves the safety, permanency, and well-being of children and families in the 24th and 26th Police Districts through Philadelphia's Department of Human Services
  - More children and youth are maintained safely in their own homes and

- communities
- More children and youth achieve timely permanence
- A reduction in the use of group homes
- Improved child and family functioning
- Develop connections to formal and informal neighborhood networks and make local resources more accessible to strengthen and stabilize families

# Youth Education and Programming

- Head Start Early Childhood Education: supports children ages 3-5 with education, health and social services (for families at or below federal poverty level in Marshall, Rising Stars, Rivera and Trinidad centers)
  - Pre-K Counts: half-or full-day pre-kindergarten program for income-eligible families (Marshall and Rising Stars centers)
  - PHL Pre-K: program for three- and four-year-olds (Marshall center)
  - Before/after care is available to current APM students whose parents are unable to drop off or pick them up during regular hours. Subsidies are available through Child Care Works for income-eligible families. Offered at our Marshall and Rising Stars centers.

# Youth Civic Engagement

# Community Schools Initiative

Community Schools - attendance case management and parenting classes

# Community Identity

 Community Center at 6th and Diamond Street, Rainbow de Colores, and the 4th and Norris Street Playground; community planning

# Financial Opportunity Center (FOC)

- Assists in improving credit scores, reducing debt, managing savings/checking assets, planning for future financial stability
- Free financial related workshops
- Free credit pulls (every six months)

## Financial Counseling

Budget and/or financial counseling

# Workforce Development

- Job readiness preparation (e.g., how to find a job, how to network, how to arrange an interview, resume/cover letter preparation, mock interviews, and teaching clients "soft skills")
- Job listings
- Computer access
- Referrals to Career Wardrobe (attire for interviews/work)
- Employment counseling

# Housing Counseling

- Pre-purchase counseling; credit counseling; post purchase counseling; mortgage default and delinquency counseling; housing consumer education; anti-predatory lending; eviction counseling
- Post-purchase budgeting: home maintenance, availability of grants and loan

- programs
- Anti-predatory lending: assistance with reviewing questionable documents, legal referrals to Community Legal Services
- Assist with Basic System Repairs Program
- Foreclosure prevention (HEMAP)
- Rental assistance (PHL Rental Assistance; not currently accepting referrals) and other subsidy programs including the shallow rent subsidy program
- Mortgage assistance
- Property Tax Rent Rebate (PTRR)
- Tenant Counseling: assist with eviction diversion, tenants' rights and fair housing
- Mental Health/Drug and Alcohol Programs
- The Neighborhood Advisory Committee (NAC)
  - Provide information about initiatives to promote neighborhood sustainability, prevent homelessness, preserve housing, reduce energy costs, mentor youth
- Affordable Housing Development
  - Brick and mortar development of affordable housing both rental and home ownership, mixed income developments
  - Commercial and Retail Development
  - Property Management Division
- Event Rental Space
- o Commercial/Retail Development
- Registered Community Organization (RCO)
- Health Center
  - Paseo Verde Federally Qualified Health Center and Pharmacy
- Policy Research and Advocacy
  - PACDC, Urban Land Institute (ULI)
- HIV/AIDS Services
- Homeless Services
- Intensive Prevention Services Program for at-risk youth
- Meal and/or Food Distribution
- Voter Engagement

#### ➤ Ceiba

- Free Tax Preparation
  - Child Tax Credit (CTC), Earned Income Tax Credit (EITC), Philly Income Wage Tax Rebate
- ITIN (Individual Taxpayer Identification Number)
  - ITIN application Certified Acceptance Agent
  - Only community-based Certified Acceptance Agent in Philadelphia
- Housing Counseling
  - IDA Program (Individual Development Accounts): structured saving programs for first-time homebuyers and for college expenses
    - o funds matched based on amount of participant's contribution

- Policy Research and Advocacy
- Criminal Record Clearing Clinics
- Food/Income Assistance
- Voter Engagement
- Youth Civic Engagement

## Community First Fund / FINANTA

- Small Business Development
  - Loan products for starting, growing and expanding businesses as well as for improving credit
    - Covid-19 loans and grants
    - Small business loans & microloans
    - Affinity Group Lending Program
    - Commercial real estate loans
    - Affordable & market rate housing development loans
    - Community development loans
    - Community facilities loans
    - New Markets Tax Credits
- Small Business Development Counseling (financing, access to capital, business planning, marketing, legal, etc.)
  - Support individuals to build credit
  - Support entrepreneurs to start up a new business
  - Support existing businesses to formaze accounting/financial management
  - Supporting existing businesses to expand, grow, and create succession planning
- Homeownership
  - Supplemental housing counseling
  - Down payment assistance
  - Residential mortgage loans

### > Concilio

- Youth Education and Programming
  - Summer camp for youth grades K-6th grade
  - After school programing for youth K-8th grade
  - Anti-gun violence education and awareness/advocacy program for youth grades 6-8
  - Youth Civic Engagement
- Bilingual after-school programs
- Budget and/or Financial Counseling
- Health Insurance Access and Subsidies
- Voter Engagement
- Youth Civic Engagement
- Workforce Development
  - Digital Media Lab and workshops
  - Summer Work Readiness Program (employs Philadelphia youth grades 7-12 for 6 weeks)
  - Youth Empowerment Center (YEC) with NSCA & Esperanza
  - 1-on-1 job coaching
  - Employment readiness workshops

### Referral/linkages

## Family Services

- Foster care services
  - Foster care (placing children with foster parents & developing parents to accept foster children)
  - In home support/ support workers for resource parents (foster care parents)
  - Referral/linkages
- Adoption/permanency services
- Parenting/health & safety training services
  - General parenting skills education
  - Pre-service and in-service training for individuals interested in becoming resource parents (foster care parents)
  - CPR training for individuals/groups/businesses, etc.
- (Bilingual) Family & Community Engagement (F.A.C.E.)
  - Food distribution
  - Notary assistance
  - Internal/external referrals and linkages
  - Volunteer/intern support
  - Outreach

## o **Domestic Violence and/or Crime Victim Services**

- Emergency assistance
- Relocation assistance
- Referral/linkage
- Court accompaniment
- Anti-violence Activities
- Community Umbrella Agency (CUA)
- Rental Space
  - Affordable retail space for businesses / nonprofits
  - Affordable banquet hall space for events, professional networking/operations

### Congreso de Latinos Unidos

- o Congreso Federally Qualified Health Center
  - Bilingual medical professionals
  - Comprehensive primary care and family medicine services
  - Assistance with specialty care referrals
  - Health insurance application assistance

#### Domestic Violence and/or Crime Victim Services

- Latina Domestic Violence Program (LDVP): counseling and advocacy programs for adult and child survivors of domestic violence
- East Division Crime Victim Advocacy Project: client centered, trauma-informed services to members of the community who have experienced a crime.
- Civil Legal Representation Program: legal advice and representation in family law matters for survivors of domestic violence

## Family Services

- Family Empowerment Center: provides case management, parenting education, and community events designed to maintain family stability and well-being for families at-risk of future DHS involvement
- Enhancing Parenting: provides parenting education in a group setting, and can

- earn a parenting certificate recognized by DHS
- Truancy Prevention: case management to children and families that are at high risk for truancy or already referred to the Regional Truancy court
- Rapid Re-housing Reunification: provides housing stability to facilitate families' reunification with their children in foster or kinship care whose reunification is delayed due to lack of safe and affordable housing
- Breastfeeding Program: case management and resources for pregnant and parenting families

## Workforce Development

- Harcum College: earn a fully accredited associates degree
- Adult education: GED and English as a Second Language classes; digital literacy classes; GED Test Center onsite
- Out of School Youth Education-E3 program: GED classes and case management for 16-24 year olds
- Next Step: career training and college preparation for 16-24 year olds
- Adult work readiness credentialing programs: Human Services Pathway Program, CDLA-A Trucking Program, EMT Program

# Youth Education and Programming

- Bilingual afterschool and summer programs for K-12 students at 5 area schools
- Exito case management program for high school students
- College Dual Enrollment for High School students through Penn State Abington
- ELECT: case management for high school students who are pregnant or parenting
- Charter School
- University Programming
- Youth Civic Engagement
- Community Schools Initiative

### Free Tax Preparation

## Public Benefits Connection

- Home Utility Assistance (CAP, TAP, CRP, Weatherization, Utility Emergency Services Fund (UESF), Energy Counseling, Other Home Utility Benefits, CRISIS)
- Food/Income Assistance (SNAP)
- Health Insurance Access and Subsidies (Medicaid, Other Health Subsidy)
- HIV/AIDS Services

## Financial Counseling

- Budget and/or financial counseling
- Voter Engagement

### Housing Counseling

- Counseling: budget counseling, credit counseling, eviction counseling, prepurchase counseling, settlement and foreclosure counseling
- Individual Development Account (offer but not currently accepting referrals)
- Financial assistance with back rent owed, moving costs and foreclosure prevention
- Financial literacy and Housing workshops
  - Fair Housing/Fair Lending Workshop: tenant and landlord rights and responsibilities
  - First Time Homebuyer Workshop: prepares a client to become a first-time homeowner
  - Foreclosure Prevention Workshop: focuses on the foreclosure process for

- Pennsylvania and foreclosure prevention options.
- Mi Casa Workshop: focuses on the pre home buying process with short educational videos
- Property Tax Rent Rebate (PTRR)
- Rapid Re-housing: stabilizes housing for clients currently in emergency or transitional housing programs to prevent future homelessness
- Homeless Services

## > Esperanza

# Youth Education and Programming

- Esperanza College (2-year degrees in several concentrations)
- Esperanza Academy Charter Schools
- Cyber Charter School (open to students in Pennsylvania in grades K-12)
- Esperanza Youth Leadership Institute: mentorship through sports and ministry
- Head Start Child Care
- Child Care Subsidy (CCIS)
- FAFSA
- Bilingual after-school programs

# Clergy and Congregational Support

 Clergy professional development, youth leadership development and training on congregational identity and service

# Community Identity

- Theater program
- Arts center
- Artistas y Músicos Latinoamericanos (AMLA)
- Environmental Support (heat mitigation, tree planting, distribution of recycling bings, street cleaning, other recycling support)
- Neighborhood organization of block captains

#### Public Benefits Connection

- BenePhilly (one-on-one assistance to enroll in public benefits)
- Home Utility Assistance (CAP, TAP, LIHEAP, CRP, Other home utility benefits)
- Food/Income Assistance (Supplemental Nutrition Assistance Program (SNAP), Unemployment, TANF, Tribal TANF)
- Health Insurance and Subsidies (Children's Health Insurance Plan (CHIP), Medicaid, Medicare Part D Low Income Subsidy (LIS), Prescription Assistance (PACE))
- Meal and/or Food Distribution (second Thursday of every month between 10 a.m. and 12 p.m.)
- Mental Health/Drug and Alcohol Program

## Housing Counseling (local and national intermediary)

- Rental assistance
- Homelessness prevention services (rental assistance for 50% AMI or below; information on emergency shelters and services and transitional housing)
- Pre-purchase/home buying counseling (budgeting and credit; loan counseling, advice on other aspects of home inspection, finding a real estate agent, etc.)
- Rental counseling (locating rental assistance; information on landlord and tenant laws)

- Post-home purchase counseling (home improvement, home equity, maintenance, property tax delinquency, utility cost, etc.);
- Preventing mortgage delinquency/default;
- Homeownership workshops (home buying process, money and credit management, obtaining financing, fair housing, predatory lending, etc.)
- Property Tax Rent Rebate (PTRR)

# o Financial Counseling

Financial literacy workshop (budget and/or financial counseling)

# Small Business Development/ Corridor Management

- Technical assistance, marketing, event coordination, street cleaning, grant counseling for storefront improvements, financing, budgeting, legal, etc. (5th Street, Hunting Park Ave, Wyoming Ave business districts)
- Commercial/Retail Development

# Workforce Development

- CareerLink North
- Career counseling; jobs training programs; interview and resume workshops; job placement; veteran services (job training and placement for all veterans)
- Youth Empowerment with Concilio & NSCA
- Youth Navigator
- Unemployment assistance
- Office of Vocational Rehabilitation (assists persons with disabilities obtain or maintain employment)
- Criminal Record Clearing Clinics

### Legal Services

 Esperanza Immigration Legal Services - bilingual legal services to low-income immigrants; citizenship classes; workshops on immigration myths

# Affordable Housing Development

- Brick and mortar development of affordable housing
- Counseling to various affordable housing developers
- Assists low-to-moderate income individuals with finding apartments (Esperanza units)

# o Affordable Retail Space for Businesses / Nonprofits

# Policy Research and Advocacy

Social, economic, and health policy

# University Programming

- Esperanza College (AA degrees, ESL courses, certificate programs, college career services)
- Registered Community Organization (RCO)
- Criminal Record Clearing Clinics
- o Intensive Prevention Services Program for at-risk youth
- Voter Engagement
- Event Rental Space

- ➤ The Greater Philadelphia Hispanic Chamber of Commerce (GPHCC)
  - Minority supplier and diversity opportunities
  - Small Business Development:
    - Small Business Education series
      - Build Latino: for entrepreneurs in construction to successfully compete for contracts in the public and private sectors
      - Accelerate: Award-winning curriculum that helps entrepreneurs develop a 3-year growth plan to scale their business, plus peer mentors and content exports.
      - Camino Al Exito: Education series for early stage entrepreneurs who have started a business or are looking to start a business and are asking themselves, "Now What?"
    - <u>Technical assistance portal</u> makes available an on-demand bilingual video library in Spanish
    - Loan coaching services

# Workforce Development

- YPN Programming: Offers a diverse network, year-round programming and leadership opportunities for motivated and entrepreneurial-driven young professionals emerging in the Greater Philadelphia workforce
- Job placement, career mentoring, and network activities

# Funding

- GPHCC partners with organizations to provide grant opportunities to members
- Small Business Development Counseling (financing, budgeting, marketing, legal, etc.)
- Policy Research and Advocacy
  - Develop Latino Small Business agenda based on membership surveys, industry focus groups, research and institutional partnerships
- Community Identity
  - Dine Latino Restaurant Week
- Voter Engagement

## ➤ <u>Hispanic Association of Contractors and Enterprises (HACE)</u>

- Housing Counseling
  - First Time Homebuyer Counseling
  - Credit Counseling
  - Individual Development Account (IDA)
  - Rental eviction counseling
  - Foreclosure prevention for mortgage and real estate taxes (Including HEMAP, HAF)
  - Post Purchase counseling (home repair programs, real estate tax programs, equity counseling)
  - Additional housing subsidies
  - Property Tax Rent Rebate (PTRR)
  - Homestead Exemption Program
  - Neighborhood Energy Center
- Free Tax Preparation
- Financial Counseling

- Credit academy
- Budget counseling
- Financial coaching (homeownership, foreclosure prevention, home repair, credit repair, rental eviction avoidance, tenants' rights, post purchase counseling)
- Financial Opportunity Center (FOC)

### Public Benefits Connection

- Home Utility Assistance/Neighborhood Energy Center (CAP, TAP, CRP, Weatherization, LIHEAP, Utility Emergency Services Fund (UESF), CRISIS, Section 504 Home Repair, Energy Counseling, PAF Utility Assistance, Negotiation with utility companies, Other home/utility benefits)
- Food/Income Assistance (Supplemental Nutrition for Women Infants and Children (WIC), Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), Unemployment, Pandemic Unemployment Assistance (PUA), Other Income Assistance)
- Health Insurance Access and Subsidies (Medicaid, Children's Health Insurance Plan (CHIP))
- Meal Distribution
- Mental Health/Drug and Alcohol Program

# Workforce Development

Employment counseling (offered but not currently accepting referrals)

## Small Business Development/Corridor Management

 Technical assistance, marketing, event coordination, street cleaning, grant counseling for storefront improvements, financing, budgeting, legal, etc. (<u>Corridor Cleaning Program</u> and <u>Main Street Program</u> in Bloque de Oro)

# Registered Community Organization (RCO)

Primary contact for the Zoning Board of Adjustment (ZBA) in Philadelphia regarding significant physical developments in our neighborhoods. It is our role to be in direct communication with applicants seeking zoning variances in our community, and to ensure that residents have an opportunity to affect the changes proposed in their neighborhood.

# Community Identity

- Livability Academy
- Neighborhood Advisory Committee (NAC)
  - Through partnerships with other organizations, we have organized free pop-up clothing shops, community art projects, specialized community forums, and partnerships with local schools to bring additional programs and services to local students and their families.

### Family Services

- Network of Care Program (offer older adults access to range of services)
  - Advocacy
  - Yoga
  - Referrals to legal services
  - Referrals to social services targeted to older adults
  - Rent/Tax Rebate application assistance
  - Benefit enrollment services

## Affordable Housing Development

Brick and mortar development of affordable housing

- Assists low-to-moderate income individuals with finding apartments (HACE units)
- o Affordable Retail Space for Businesses / Nonprofits
- Voter Engagement
- > Xiente, formerly known as Norris Square Community Alliance (NSCA)
  - Youth Education and Programming
    - Early Head Start and Head Start Child Care (ages 4 months 5 years; low income in zip codes 19122, 19123, 19125, 19133)
    - Youth and Family Services
      - Bilingual after school programing from K-8th grade (including virtual programing)
      - Summer camp programming from K-8th grade
      - After school programming for at risk youth (Intensive Prevention Services): group and family counseling, work readiness training, art and sport programs.
      - Intensive Prevention Services Program for at-risk youth

# Workforce Development

- English classes
- Computer literacy classes
- Employment counseling
- Youth Empowerment with Concilio & Esperanza

# Financial Counseling

- Budget and/or financial counseling
- Financing and Loans

## Housing Counseling

- Foreclosure prevention (HEMAP)
- Emergency Rental Assistance Program (ERAP)
- PHL Rental Assistance
- Rental assistance
- Mortgage assistance
- Eviction counseling/workshops
- Mortgage assistance
- Pre & post purchase counseling
- Rental counseling
- Mortgage default & delinquency counseling
- Property inspection assistance
- Loan counseling & home repair loans
- Mortgage refinancing assistance
- Property tax assistance
- Homestead Exemption assistance
- Pre-purchase workshops (the third Thursday of every month)
- Property Tax/Rent Rebate (PTRR)

### Public Benefits Connection

- Home Utility Assistance (CAP, LIHEAP, Utility Emergency Services Fund (UESF), Weatherization, Other home/utility benefits)
- Food/Income Assistance (SNAP, Temporary Assistance for Needy Families (TANF), other income assistance, other food assistance)

- Health Insurance Access and Subsidies (Medicaid)
- Affordable Housing Development
  - Brick and mortar development of affordable housing
  - Assists low-to-moderate income individuals with finding apartments (NSCA units)
- Affordable Retail Space for Businesses / Nonprofits
- o Commercial/Retail Development
- Registered Community Organization (RCO)
- Policy Research and Advocacy
- Small Business Development & Entrepreneurship
- Voter Engagement
- Youth Civic Engagement
- Family Services
- Food/Income Assistance
- Gun Violence Prevention

#### > Providence Center

- Youth Education and Programming
  - Bilingual after school program: with a focus on literacy and social emotional learning for children ages 5 to 12 including tutoring
  - Teen development programs (trauma awareness emphasis)
    - Teen Leaders program: a paid high school retention program preparing teens for life after high school; workshops/trainings on financial literacy, financial aid, nutrition, college applications, interviewing, mental health,workplace skills, etc.; Teen Leaders support the after school program teachers and develop leadership skills
    - Youth Advocates (YA) program: teens supporting community beautification efforts, a platform where teens learn to advocate for their needs and concerns as well as develop soft skills and leadership skills
    - Youth Civic Engagement
    - Work Ready program: a paid summer program where teens develop social and soft skills through project-based learning

## Workforce Development

- English classes for adult speakers of other languages
- Teen Leaders program

# Community Identity

- Community programming: community garden and youth centric activities in Fairhill Square
- Community strengthening events: enrichment workshops, festivals, career and job fairs

## Mental Health Programs

- TIP (Trauma Informed Peers), a teen trauma awareness program
- Voter Engagement
- Meal and/or Food Distribution
- Youth Civic Engagement

# ➤ <u>Taller Puertorriqueño</u>

- Youth Education and Programming
  - Cultural Exploration Program (CEP): bilingual after-school programs for elementary and middle school students with drawing, painting, sculpture, dance, photography, and drama
  - Summer camp for children and youth
- Community Identity
  - Artist Exhibitions Program
    - Meet the author programs
    - Cultural symposiums
    - Musical and dance performances
  - Bookstore
- Workforce Development
  - Cultural Entrepreneurs
- Event Rental Space
- Voter engagement